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Centre for Energy Regulation
Department of Industrial and Management Engg.
Indian Institute of Technology Kanpur
Kanpur – 208 016

21st Jan. 2020

Mr. Sanoj Kumar Jha
 Secretary, Forum of Regulators,
 C/O Central Electricity Regulatory Commission (CERC)
 3rd & 4th Floors, Chanderlok Building,
 36, Janpath, New Delhi 110001

**Sub: Feedback for the 2nd Global Regulatory Perspectives Programme for
 Commissioners of Electricity Regulatory Commissions, 27 - 29 Nov. 2019,
 Sydney, Australia**

Dear Mr. Jha,

This is with reference to the "2nd Global Regulatory Perspectives Programme for Commissioners of Electricity Regulatory Commissions" organised from 27 - 29 November 2019 in Sydney, Australia. We would like to thank the Forum of Regulators for giving us responsibility to organize the above programme. The speakers were experts in their respective areas.

We are pleased to inform you that the programme was conducted successfully as per the FOR's requirements. The programme agenda and speakers were finalized in consultation with the FOR. I am enclosing herein the programme schedule, a list of speakers, a list of participants, a group photograph and a kit of the program including the session handouts on a pen drive.

It is encouraging to mention that the programme was well appreciated by the participants. A detailed feedback was obtained from the participants. A summary of the feedback is enclosed for your reference. The participants have also given specific feedback/suggestions for design of similar activities in future. These are also provided for necessary action at your end. We would be pleased to provide any assistance, if required.

We thank you for keeping confidence in our abilities to organize this programme. We hope to undertake similar tasks in future as well. We would also like to request to release the final installment as well. An invoice towards the same is enclosed herein.

Thanking You

(Anoop Singh)
 Programme Coordinator

Encl: 1- Final Programme Schedule
 2- Feedback Score Tables
 3- Detailed Feedback
 4- List of Participants

**Report on Feedback for the 2nd Global Regulatory Perspectives Programme for
Commissioners of Electricity Regulatory Commissions**

Table: Overall Feedback of the Programme

Question	Score			Better than expectation		
	Average	Min	Max	Yes	No	As Expected
1a	4.5	4.00	5.00			
1b				3	0	6
2a	4.5	4.00	5.00			
2b				5	0	4
3a	4.1	3.00	5.00			
3b				0	1	8
4a	4.2	4.00	5.00			
4b				2	0	7
5a	4.5	4.00	5.00			
5b				6	0	3

Table: Session-wise Feedback of the Programme

SUMMARY			
Day 1 - Average Score			
Question	Session I (Dr. Anoop Singh)	Session II (Dr. Scott Sandels)	Session III (Ms. Rosemary Sinclair)
1	4.1	4.3	4.1
2	4.2	4.2	4
3	4.3	4.2	4.1
4	4.1	4.3	3.9
Day 2 - Average Score			
Question	Session I (Dr. Owen Pascoe & Mr. Declan Kelly)	Session II (Mr. Tim O'Grady)	
1	4.2	4.7	
2	4	4.5	
3	4	4.5	
4	4.1	4.5	
Day 3 - Average Score			
Question	Session II (Mr. Darren Spoor)	Session III (AEMO's control room)	
1	4.4	N. A	
2	4.3	N. A	
3	4.5	4.7	
4	4.4	4.7	

Summary of Specific Feedback by Participants

1. Some representatives from consumer groups can participate to give an insight to response of consumers to regulation.
2. Visit to USA and Europe for further enrichment
3. All the common clearances such as visa & political clearances should be obtained centrally by CER and all the common facilities such as lodging, fooding, transportation, etc should be done centrally by CER. Only air ticket booking should be left to the individual.
4. More field interactions could have added further value.
5. Integration of Renewable Energy, Grievance redressal mechanism, Storage Techniques, Electric Vehicle.



2nd Global Regulatory Perspectives Programme for Commissioners of Electricity Regulatory Commissions

27th – 29th November 2019, Sydney, Australia

Venue: Mercure Hotel, Sydney

Programme Agenda

Day 1 – Wednesday, 27th November, 2019

0900 – 1000	Regulatory Brainstorming Session Dr. Anoop Singh, Founder & Coordinator, Centre for Energy Regulation (CER) & Energy Analytics Lab (EAL), Associate Professor, IIT Kanpur
1000 – 1130	Regulatory Landscape for the Electricity Sector in Australia Mr. Scott Sandels, Director, Australia Energy Regulator (AER)
1130 – 1200	Tea / Coffee Break
1200 – 1315	Protecting Consumers' Interest - Institutional Approach and Practices Ms. Rosemary Sinclair, CEO, Energy Consumer Australia
1315 – 1400	Lunch
1630 – 1730	High Tea - Counsel General, Mr. Manish Gupta, at the Consulate General of India, Sydney

Day 2 – Thursday, 28th November, 2019

0900 – 1030	Evolution of the Australian Electricity Sector and the Emerging Paradigm Mr. Owen Pascoe, Director & Mr. Declan Kelly, Senior Advisor, Australian Energy Market Commission (AEMC)
1030 – 1100	Tea / Coffee Break
1100 – 1230	Consumer Choice and Evolution of the Retail Electricity Market in Australia Mr. Tim O'Grady, Head of Government Relations, Origin Energy Ltd.
1300 – 1400	Lunch

Day 3 – Friday, 29th November, 2019

0900 – 1000	Travel to Australian Energy Market Operator (AEMO)
1000 – 1030	Electricity Market Operation in Australia Mr. Darren Spoor, Specialist, Australian Energy Market Operator (AEMO)
1030 – 1100	Visit to AEMO 's Control Room, Norwest, NSW
1230 – 1400	Lunch
1400 – 1730	Return from Site Visit

S. No.	Name	Designation	Organisation
1	Justice C. V. Nagarjuna Reddy	Chairman	Andhra Pradesh Electricity Regulatory Commission
2	Mr. Subhash Chandra Das	Chairperson	Assam Electricity Regulatory Commission
3	Mr. Raghunath Prasad Singh	Chairman	Arunachal Pradesh State Electricity Regulatory Commission
4	Mr. Rajeev Amit	Member	Bihar Electricity Regulatory Commission
5	Justice Satyendra Singh Chauhan	Chairperson	Delhi Electricity Regulatory Commission
6	Mr. Anand Kumar	Chairman	Gujarat Electricity Regulatory Commission
7	Mr. Sushil Kumar Bhim Sen Negi	Chairman	Himachal Pradesh Electricity Regulatory Commission
8	Mr. Depinder Singh Dhesi	Chairman	Haryana Electricity Regulatory Commission
9	Dr. Arbind Prasad	Chairman	Jharkhand State Electricity Regulatory Commission
10	Mr. Shashi Bhushan Pathak	Member (Law)	Madhya Pradesh Electricity Regulatory Commission
11	Mr. Iqbal Mazharhussain Bohari	Member	Maharashtra Electricity Regulatory Commission
12	Mr. Peter Watre Ingty	Chairman	Meghalaya State Electricity Regulatory Commission
13	Mr. Upendra Nath Behera	Chairperson	Orissa Electricity Regulatory Commission
14	Mr. Prithvi Raj	Member	Rajasthan Electricity Regulatory Commission
15	Mr. D. Radha Krishana	Chairman	Tripura Electricity Regulatory Commission
16	Mr. Chandrasekar Muthuswamy	Chairman	Tamil Nadu Electricity Regulatory Commission
17	Mr. T. Sriranga Rao	Chairman	Telangana State Electricity Regulatory Commission
18	Mr. Dinesh Prasad Gairola	Member (Law)/ Chairman (I/C)	Uttarakhand Electricity Regulatory Commission
19	Mr. Kaushal Kishore Sharma	Member	Uttar Pradesh Electricity Regulatory Commission
20	Mr. Pulak Tewari	Member	West Bengal Electricity Regulatory Commission